

Why Empathy First?

The results speak for themselves

“The course was amazing and really changed my understanding of empathy. It is a must for everyone, regardless of their line of work.”

**DEVELOP
SIMPLE
PRACTICAL
COMMUNICATION
SKILLS
TO CREATE
CONNECTION**

“I am more aware of listening and caring without rushing to give advice when speaking with colleagues.”

Client Impact Report from UQ Art Museum Half Day Empathy Training

1

Would you consider yourself a more empathetic person since the workshop?

100% reported feeling like a more empathetic person due to the training



“I find I am more calm when problems arise and I really try to engage with the person in front of me rather than preconceptions.”

2

Do you think your attendance at the workshop has made a positive contribution to your social connections and relationships?

100% reported a positive impact on their social connections & relationships



“I feel I have more of a toolkit at my disposal to know what to do in emotionally challenging situations.”

3

Do you think your attendance at the workshop has made a positive contribution to your customer service/mediator skills?



100% reported a positive impact on their customer service/mediator skills



“I can use these skills to prevent myself from getting overwhelmed and have better interactions with visitors.”

EMPATHY FIRST

Contact us to achieve positive results at your organisation.

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